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How to prevent water meters and pipes freezing



Warning: Outside water meters and pipes can freeze and burst in cold weather, leaving you without water.

Here's what you can do:

Prevent freezing: If your meter or pipes are exposed, they're more at risk.

- Wrap them with insulation or cover them with purpose-built box (make sure you can still access the meter for readings).
- Frozen meter or pipes? Let them thaw naturally when temperatures rise. This is the safest option.
- Need water urgently? Use lukewarm water only to thaw the frozen area. **NEVER** use hot or boiling water, as this can cause them to burst.

Follow these simple tips to avoid frozen pipes and keep the water flowing in your home:

Tip 1



Cover your water meter in a purpose made cover, which you can purchase from a hardware store, plumbing supply outlet or order online.

Tip 2

You could also wrap or cover your water meter and pipes in an old blanket or some old towels.



Tip 3



Hessian sacks or Armaflex insulation can also be used to help insulate exposed pipes and help to prevent them from freezing

Tip 4



NEVER pour boiling water over frozen pipes or you risk bursting your pipes. You can use luke warm water to try and assist in thawing them out gently. The safest option is to allow them to thaw naturally.



Whichever method you choose to cover and protect your water meter it **MUST** be easy to remove for meter readings and maintenance.

