

Commonly asked questions

What days are my bins collected? How do I know what zone I am in?

Scan the QR code to see Council's website to see what zone you are in, with the collection calendar showing what bins should be presented.

When and how do I present the bins for collection?

Bins are recommended to be placed out the day or night prior to the allocated collection day. Trucks may collect early hours of the morning. Placement should be approximately 50cm apart from another bin. The lid should be able to shut full to receive a collection.

Bin missed, stolen, lost or damaged?

Please contact JR Richards at 1300 133 969 or email mail@wsc.nsw.gov.au for missed bin collections. Report missed bins before 12 pm for same-day collection; after 12 pm, collection will be the next day. Report within 48 hours. Reduce missed collections by placing bins out the night before and following Council's guidelines.

How can I change my kerbside bin service?

Wingecarribee Shire Council offers various waste collection services:

- General waste bins (red lid): 80 L (fortnightly/weekly), 140 L, or 240 L (weekly).
- Recycling bins (yellow lid): 140 L (fortnightly, with fortnightly garbage), 240 L, or 360 L (fortnightly).
- Garden organics bins (green lid): 240 L (fortnightly).

To change or order a service, complete the relevant service request form. For help, contact mail@wsc.nsw.gov.au or call 02 4868 0888.

What happens if I place the wrong items in my bin?

To maintain kerbside collection, it's crucial to keep waste streams clean and contaminant-free for all bins. Contamination is closely monitored, with all trucks equipped with cameras and systems to track contaminants. Green stickers placed on bins indicate issues such as bins being too heavy (max 70kg) or containing contaminants. You'll need to remove incorrect items and you may receive a contamination notice.



<https://www.wsc.nsw.gov.au/Residents/Waste-and-Recycling>



Your Guide to the Three Bin Kerbside System

Garden Organics Bin



What can't be put in your bin



Plastic bags or soft plastics



Paper towels, tissues, or dishcloths



Cardboard



Rocks, soil, or sawdust



Building and construction waste



Recycled items (bottles, cans, jars)



Food scraps



Animal faeces



Paints, oils, chemicals or pesticides



Batteries



Garden equipment, pots, tools, or edging



Gas bottles, or flammable waste

What can be put in your bin



Grass Clippings



Weeds



Branches (1.5 cm maximum diameter and 1m in length)



Agapanthus (whole plant)



Leaves



Cut flowers



Prunings



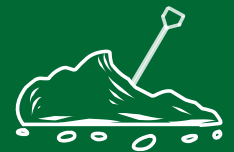
Bark



Noxious weeds

Did you know?

Garden organics is shredded onsite at the Resource Recovery Centre, and turned into a great soil conditioner/compost. A great way to prepare your garden, fine or coarse soil conditioner can be purchased at the Resource Recovery Centre, 177 Berrima Road Moss Vale NSW.



Fire extinguishers



Gas bottles (propane)



Motor and other oils



Car batteries



Household Batteries



Fluro globes and tubes



Smoke detectors



Polystyrene



Water and oil based paints



Cardboard



Aerosols



Mobile phones

Community Recycling Centres

Free problem waste disposal

Resource Recovery Centre 177 Berrima Road Moss Vale NSW

Mobile Community Recycling Centre