

**REPLIES TO GENERAL BUSINESS QUESTIONS
COUNCIL MEETING WEDNESDAY,
13 SEPTEMBER 2017**



1. APP "SNAP SEND SOLVE"

1300/8.1

The Mayor Clr K J Halstead asked if the General Manager could report on the current use of the "free" App "Snap Send Solve", and how successful or otherwise it has been. The Mayor advised that he is aware of the legal ramifications of its use by ratepayers, and noted that it is his belief that Council may be exposed to claims for compensation from a person undertaking a "quasi" inspection role in good faith. The Mayor asked if the report could include any information available with regard to any dialogue by Councillors and/or staff with the owner of the App.

REPLY FROM GROUP MANAGER CORPORATE AND COMMUNITY

Wingecarribee Shire Council first signed up to the Snap Send Solve Application in 2010. Since that time the number of action requests raised through the application has steadily increased each year. Data received indicates that in the 2016 calendar year 2.8 reports per day on average were made. In this calendar year the rate of reports to date is 2.6 reports per day. The highest categories of reports are Roads (240), General Requests (150), pavement (51), trees (49) and dumped rubbish (47).

Council staff have received email correspondence which indicates that one of the founders of Snap Send Solve emailed Councillor Scandrett on 1 August 2017 introducing himself and discussing the use of the App as a Council resource as a result of communication made by Councillor Scandrett on Facebook. Various communications then transpired throughout the month of August and into September between Clr Scandrett and the Founder seeking information relating to matters such as fees for an expanded platform, opportunities of adding features to the App for Councillors to be copied in and what commercial arrangements are in place between the owners and Council.

Council staff have not had any discussions with the owners of the App regarding the matters as discussed by Councillor Scandrett.

2. UPDATE ON THE EPA INVESTIGATIONS

7503/25, 5450/2

The Mayor Clr K J Halstead asked if the General Manager could provide a brief update on how the Environment and Protection Authority (EPA) investigation of the Resource Recovery Centre (RRC) has progressed and what, if any, directives have been given to Council with regard to engineering works on the stockpiled material that is the subject of contamination.

The General Manager advised that in terms of the EPA investigation, Council will be providing the EPA with the information requested by Friday.

The General Manager advised that in relation to the remediation of the stockpile of crushed concrete at the RRC, Council has been working with the EPA for some time to come up with an agreed remediation plan. She advised that the EPA gave Council its approval to engage a company called Greencap to do the remediation of the stockpile, and that work should commence on Monday. The General Manager advised that this is an agreed program with the EPA and a press release went out about that matter today.

RESPONSE PROVIDED AT THE MEETING
